



IMPORTANT NOTICE

BASE PREPARATION

IT IS IMPORTANT THAT YOUR SHED IS ERECTED ON TO AN ADEQUATE BASE. IT MUST BE SQUARE LEVEL AND FIRM. IF THE BASE IS NOT LEVEL THEN THIS COULD RESULT IN YOUR DOOR STICKING. WE RECOMMEND ONE OF THE FOLLOWING METHODS:-

FLOOR BEARERS

We suggest 3"x 3" fencing posts laid in the opposite direction to the floor joists of your garden building. Floor joists run along the length of the buildings with the exceptions being the **Playkabin** in which the floor joists run along the 6' length and the **Thurston Range** of Sheds which run along the width of the building. Lay one post at each end of the base area with the remainder at approximately 16" to 19" centre. Using a spirit level ensure that the bearers are level with each other. **THIS METHOD IS NOT CONSIDERED SUITABLE FOR BUILDINGS LARGER THAN 10' x 6' OR FOR SUMMERHOUSES**

SLAB BASE

Remove any vegetation from the area and lay the slabs onto sand or ballast. Ensure using a spirit level that the slabs are level.

CONCRETE BASE

Remove any vegetation from the area. Pour the concrete 2" deep, using a 5:1 ballast to cement mix. The base should be the same size as your garden building.

Whichever base method you choose, it is essential that you allow approximately 9" extra all the way around your base area to allow for the roof overhang of your garden building.

ERECTION OF YOUR SHED

Our FREE erection service, where applicable, is at the time of delivery only. If we are unable to erect your garden building due to a lack of clear access or a suitable base not being ready, we will leave the garden building for self erection or, if you require us to return, a revisit charge of £50.00 will be made and is payable prior to delivery.

Check the following points before confirming delivery of your garden building:

ACCESS -

This must be clear and uncluttered from the unloading point to the base (i.e groundworks, garden furniture, hanging baskets etc.).

HEIGHT -

All sheds are made in panels. Please be aware of height restrictions between the unloading point and the base. If in any doubt, please contact us on 01359 271363.

WE REGRET THAT DUE TO HEALTH AND SAFETY CONSIDERATIONS OUR FITTERS CANNOT LIFT PANELS OVER BUILDINGS OR HIGH FENCES.

WIDTH -

No sharp and narrow bends between the unloading point and the base.

DISTANCE -

The unloading point should be no more than 75 yards from the base (without excessive steepness to the site).

FOLIAGE -

All foliage overhanging the base should be removed up to a height of 7' (branches and lighter foliage).

WORKING AREA -

There must be a minimum of 9" of clear working area around the base.

Unfortunately our fitters do not have the time to undertake base preparation or other site work. If the base is unsuitable, they will have no option but to deliver the building only. It is the customers responsibility to ensure that the above conditions are met.

CUSTOMER ATTENDANCE

We do realise that customers are sometimes unable to be present when we deliver their garden building. Our fitters are happy to install the building without anybody at home. If you will not be at home it would be helpful if you faxed or phoned any special instructions prior to the day of delivery or if a particular orientation is required, a note on the base would be appreciated.

DELIVERY

Please note that you will receive a letter approximately a week prior to delivery to inform you of the delivery date. We do not phone customers with delivery dates. We make every attempt to reach you on the day stated, however, sometimes due to weather or road conditions this is not always possible. Unfortunately we cannot give an accurate time of delivery due to these conditions.

Delays can occur due to poor weather or traffic conditions. If the delay is significant our drivers are equipped with mobile phones and will contact you to inform you of the situation.

Our driver use satellite navigation and it is therefore important that you inform us if you are aware of any problems that may occur in finding your delivery address and provide us with maps if necessary.

PAYMENT TERMS

Please note that full payment is due prior to delivery. The following forms of payment are acceptable:

1. Building Society Cheque (Cashiers Cheque) or Bankers Draft paid into one of our sales sites prior to delivery. We regret that we cannot accept personal or company cheques unless received 10 working days prior to delivery . We will not deliver a building until the cheque has cleared. Please make cheques payable to Merit Garden Products Ltd.
2. Cash paid into one of our sales sites.
3. Credit/Debit Card. You can pay this over the phone: 01359 271363 or at one of our sales sites.

If an order is cancelled a minimum charge of 10% of the sale value of the building will be retained.

TIMBER TREATMENT

Where appropriate all of our buildings are treated with a base coat of preservative that provides an excellent first coat. However, we recommend that you treat your building soon after delivery and then annually to maintain the building in good condition.

**IF YOU ARE IN ANY DOUBT PLEASE DO NOT HESITATE TO RING
01359 271363**

WHEN OUR FITTERS
HAVE ERECTED
YOUR GARDEN
BUILDING THEY
WILL ASK YOU TO
CHECK AND SIGN
FOR YOUR BUILDING

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